

Questions & Answers
CCTV Camera Cleaning, U. S. Embassy Baghdad, Iraq
S-IZ100-11-R-0035

5/13/2011

Question 1: Shall we provide the viewing dome for the NEC PTZ camera?

Answer: The Embassy will provide a small stock of approximately 8 clean domes. The Contractor will use these and clean the removed domes to use as necessary. The Contractor will have to clean and replace domes on site if the stock of clean domes is exhausted.

Question 2: Can you tell me how many PTZ camera's are installed?

Answer: It is estimated that 70% of the cameras are PTZ cameras.

Question 3: If the work needs one week to be done, so the performance will be start from the first Monday of every month to the next Monday, right?

Answer: The Scope of work requires that the work is done once a month on the first Monday of every month. How long it takes the Contractor to clean all the cameras will depend on the size of your workforce.

Question 4: How many labors and technicians can we provide, is there any limit?

Answer: There is no limit as to how many employees you may use for this project.

Question 5: If we provide lift vehicle, can the lift vehicle stay at the site for the whole week?

Answer: No equipment can remain on site.

Question 6: Will the cleaning of lens be from inside and outside just only from outside?

Answer: Pan-Tilt cameras: The outer lens must be cleaned on inside and outside. The inner lens must only be cleaned on the outside. It is too easy to damage the camera with the inner lens removed. ESC will eventually acquire more outer lenses to be swapped.

Fixed Cameras: The lens on the housing on both sides must be clean. The lens on the camera must be clean without disturbing the focus.

Question 7: Is contractor responsibility to clean the internal parts of the PTZ cameras (like fan, camera lenses, pan-tilt motor, and other parts) or just the plastic dome.

Answer: A simple brush (usually a paint brush) of the inside housing is sufficient to dislodge dirt and debris. Care must be taken that the brush does not contact fans or electronic circuit boards. After brushing to remove dust and debris, the lenses must be cleaned leaving the lenses clear and free of streaks or fogging.